PERCEPTIONS AND USE OF WEB 2.0 OF THAI ACADEMIC LIBRARIANS



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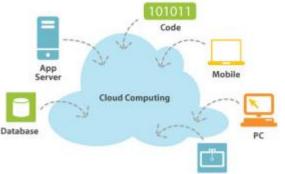
New Technology for Libraries

- QR code
- Ubiquitous technology
- Mobile technology
- Cloud computing
- Web 2.0, Web 3.0...









What is Web 2.0?

The second generation development and design of web to facilitate communication and secure information sharing



Why Web 2.0 to Libraries?

Marketing

- To push information to users and public in up-to-date way
- To meet the various users, especially the youths, who those are on the Internet
- To guide the users to their appropriate information sources
- Managing the Internet information
- Monitoring what discussion about the library
- Employing any tasks with easy way
- Saving the budget

Web 2.0 Applications

- Blog / Weblog
- Library Wiki
- RSS (Really Simple Syndication)
- Podcast
- File sharing
- Tagging / Folksonomy
- OPAC 2.0
- Instant messaging
- Web mapping
- Social networking
- Social bookmarking
- Virtual 3D game













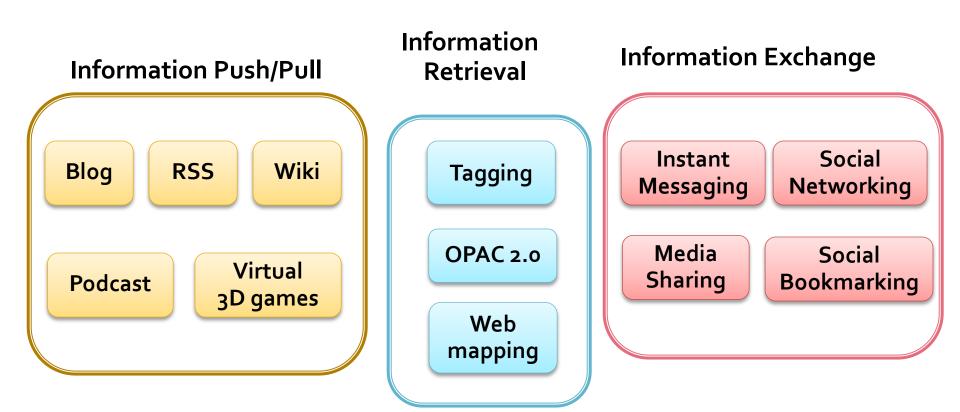








Library Web 2.0 Applications



(Chua, Goh & Lee. (2008). The Prevalence and use of Web 2.0 in libraries. p. 24)

Academic Libraries vs Web 2.0

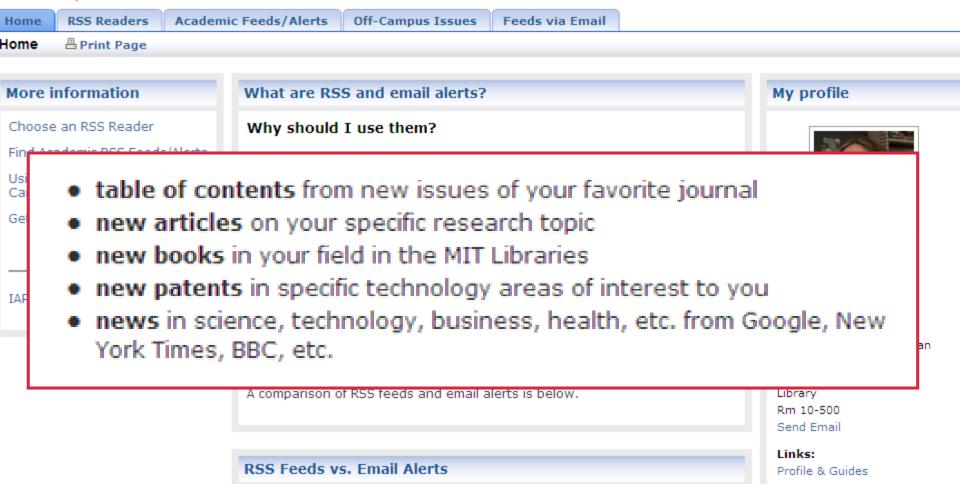
- In 2005, the usage of libraries fell by 50% and in 2007, library usage fell another 20% (De Rosa, et al, 2007).
- Web 2.0 promotes participatory networking where librarians and users can communicate, collaborate, and generate content (Chau & Goh, 2010).
- Many libraries implementing Web 2.0 applications to promote their services and activities.

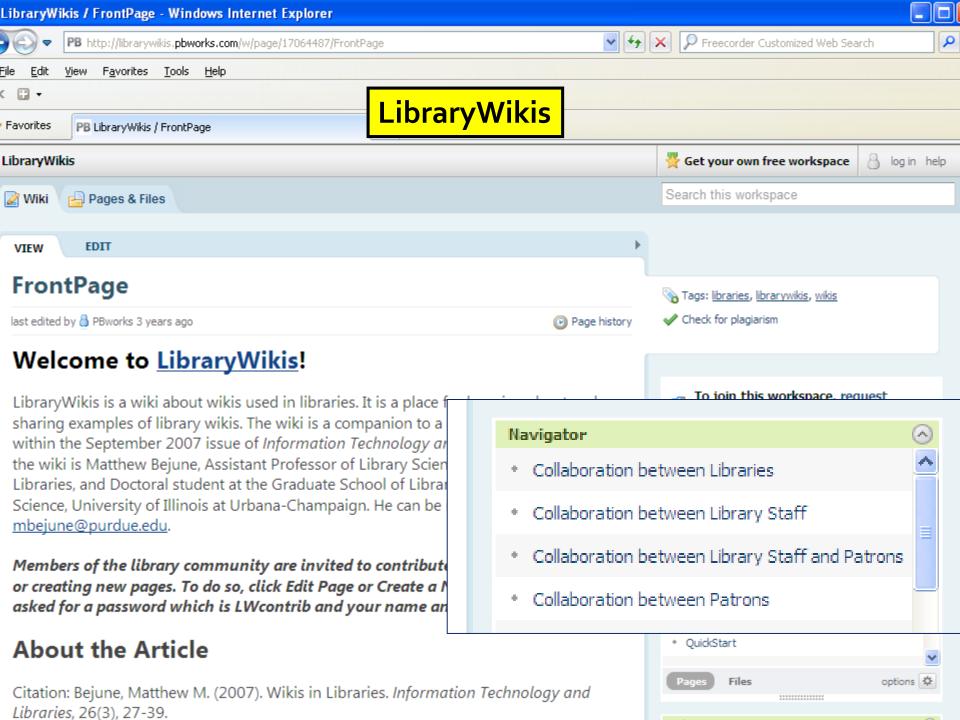
MIT Libraries



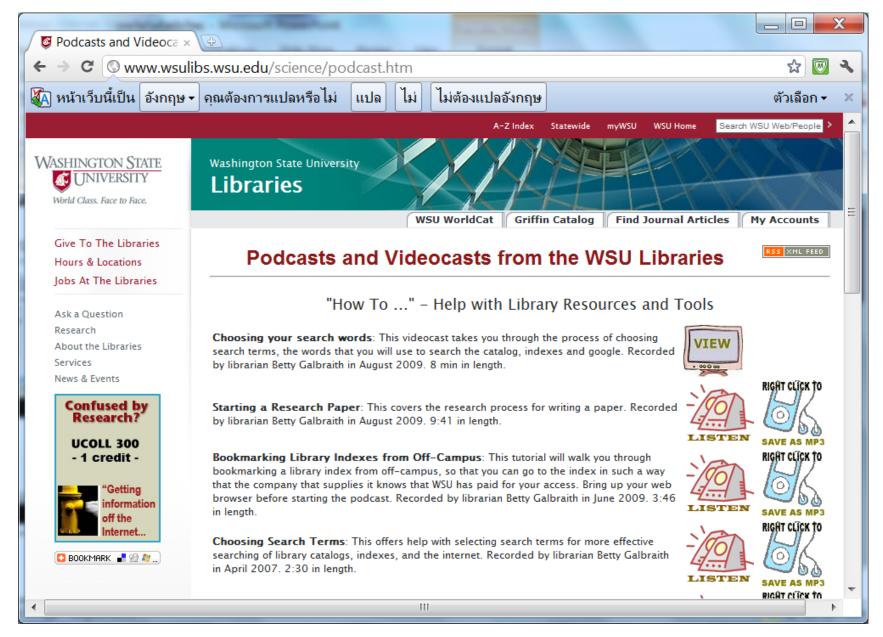
Admin Sign I

RSS, Email & Table of Contents Alerts

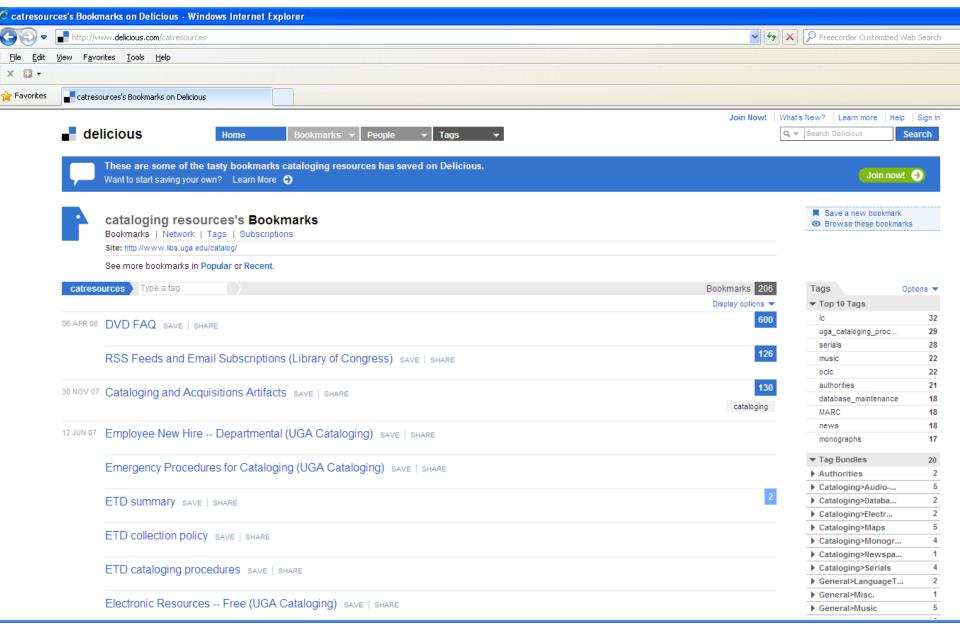




Washington State University Library: Podcasts and Videocasts services



Social bookmarking on Delicious University of Georgia Library, Cataloging Department



Gaming and Virtual 3D World



Virtual Bracken Library (http://idiarts.org/projects/28)

Objectives of the Study

 To study and compare academic librarians' perceptions and use of Web 2.0

Independent variables

Academic Librarians

- Personality
- Computer skills
- Availability of Internet facilities

Dependent variables

Web 2.0

- Perceptions
- Usage

Research Methodology

- A sample group, drawn by random sampling, comprises 318 librarians who work at university libraries in Bangkok.
- The research instruments were the personality characteristic test based on introversionextraversion model in the Eysenck Personality Questionnaire (EOQ), a computer competency test and questionnaires.
- Data was gathered in the summer of 2011 (April-June 2011).

- The 318 academic librarians were mostly female (92.50%), between 50 and 60 years old, working in technical services and holding Master Degrees.
- Their personality characteristics revealed that 51.6% were introverted and 48.4% were extraverted.
- Overall, they had moderate levels of computer ability skills.

Table 1 Computer Ability of Academic Librarians Divided by Group of Applications

Group of Computer Applications	X	S.D.	Level
Operating systems	2.19	0.73	Moderate
Word processing	2.53	0.65	Good
 Spread sheet 	2.13	0.73	Moderate
4. Presentation	2.19	0.77	Moderate
Web Browsers	2.54	0.64	Good
6. Database Management	1.74	0.79	Moderate
7. Graphics	1.56	0.72	Low
8. Communication	2.63	0.61	Good
9. Web authoring	1.51	0.68	Low
10. Library automation	2.53	0.67	Good
11. Sound editor	1.42	0.68	Low
Video editor	1.34	0.63	Low
Average	2.02	0.43	Moderate

- The academic librarians reported having access to Internet facilities at a moderate level (48.74%), good level (44.34%) and low level (6.92%), respectively.
- Their perceptions of Web 2.0 was in the comprehension stage, but their use of Web 2.0 was at low level.

Table 2 Academic Librarians' Use of Web 2.0

Web 2.0 Applications	X	S.D.	Level
1. Blogs	2.62	1.12	Moderate
2. Wikis	2.79	1.12	Moderate
Social networking	3.36	1.31	High
4. RSS	1.96	1.06	Low
Social tagging	2.45	1.27	Low
Instant messaging	3.31	1.40	Moderate
7. File sharing	2.13	1.20	Low
8. Social bookmarking	2.18	1.15	Low
Virtual 3D game	1.61	0.92	Lowest
10. Podcast	1.73	1.05	Lowest
11. Web mapping	2.48	1.32	Low
Total	2.42	0.84	Low

- Extraverted librarians used Web 2.0 more frequently than introverted librarians.
- Librarians with different abilities of computer usage exhibited different levels of perception and use of Web 2.o.
- Librarians with high ability of computer usage had a higher level of perception and use of Web 2.0 than those with average or low abilities.

Question & Answer?



Thank You!

